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11 September 2018

Dear Councillor,

A meeting of **SCRUTINY COMMITTEE FOR CUSTOMER SERVICES AND SERVICE DELIVERY** will be held in the **COUNCIL CHAMBER** at these offices on **WEDNESDAY, 19 SEPTEMBER, 2018 at 7.00 pm** when your attendance is requested.

Yours sincerely,  
KATHRYN HALL  
Chief Executive

**A G E N D A**

	<b>Pages</b>
1. To note Substitutes in Accordance with Council Procedure Rule 4 - Substitutes at Meetings of Committees etc.	
2. To receive apologies for absence.	
3. To receive Declaration of Interests from Members in respect of any matter on the Agenda.	
4. To confirm the Minutes of the meeting of the Committee held on 18 July 2018	<b>1 - 4</b>
5. To consider any items that the Chairman agrees to take as urgent business.	
6. The Role of the Local Land Charges Team at Mid Sussex District Council	<b>7 - 12</b>
7. Digital Programme 2018/19 Progress - including overview of GDPR preparations	<b>13 - 30</b>
8. Scrutiny Committee for Customer Services and Service Delivery Work Programme 2018/19	<b>31 - 32</b>

9. Questions pursuant to Council Procedure Rule 10 due notice of which has been given.

To: **Members of Scrutiny Committee for Customer Services and Service Delivery:**  
Councillors John Belsey, Margaret Belsey (Vice-Chair), Liz Bennett, Michelle Binks, Anne Boutrup (Chairman), Pete Bradbury, Cherry Catharine, Sandy Ellis, Bruce Forbes, Ginny Heard, Anthea Lea, Howard Munding, Kirsty Page and Dick Sweatman